



UL Food Safety Training Solution

DELIVERING BEHAVIOR-BASED CORRECTIVE ACTION TRAINING



Need for Increased Training and Corrective Action Response

In today's market, retail food companies, operators and managers not only need to stay current with the latest food safety information, but they need to stay ahead of the curve when it comes to food safety training. It's a known fact that basic food safety training improves the bottom line, reduces waste, increases employee empowerment and improves customer confidence, but is it enough? Top-performing retail food companies proactively address food safety concerns by implementing best practices around food safety, including training and day-to-day practices that support compliance to the FDA Food Code and to local jurisdictional requirements. These companies are aware that a well-trained staff is the foundation necessary to achieve reduction and control of factors t leading to foodborne illness within their establishment.

Training is essential to implementing and maintaining an effective food safety program, and it often seems that organizations can never have enough. However, for training to work, it has to be convenient, and above all, the content has to make us better at what we do. In order for training to be effective, it must employ proven instructional design methodology and mastery to foster deep processing and understanding of the material and actually result in behavior change – the goal of organizational training.

Behavior-Based Food Safety Training

That's why UL has developed a unique and comprehensive food safety training program, providing science, risk and behavior-based offerings across the entire food industry. UL is leveraging its core competencies and expertise to bring together leading food safety subject matter experts, including, regulators, academics and industry to work with associations to effectively collaborate on solutions for a safer food supply.

UL's Food Safety Training Solution provides the retail food sector a comprehensive set of training tools designed to ensure food safety and maintain regulatory compliance. This is achieved by addressing significant food safety risks, whether process or behavior based, and fulfills the need for immediate corrective action response. There are definitive benefits from deploying effective risk and behavior-based food safety training solution:

- Immediate and Positive Corrective Action Response
- Effective Behavior Modifier for Individuals or Facilities
- Establishes Effective Preventive Controls
- Foodborne Illness Risk Mitigation
- Positive Food Safety Culture Modification



Food Safety Knowledge Nuggets

A key component of UL's behavior-based food safety training solution is the integrating of its Behavior Modification Opportunities (BMOs) to address specific issues and provide Risk and Behavior-Based Corrective Actions quickly and effectively. UL commonly refers to these BMO's as "Food Safety Knowledge Nuggets" that are specifically designed tools for local facility use to immediately address corrective actions to improper, individual food safety practices. These Food Safety Knowledge Nuggets are delivered as short bursts of behavior-specific training focused directly on targeting incorrect behavior and implementing near-immediate and long-lasting correct action. These three to five minute courses can be a highly effective corrective action response mechanism and can be delivered on multiple platforms.



About UL EduNeering

UL EduNeering is a business line within UL Life & Health's Business Unit. UL is a global independent safety science company offering expertise across five key strategic businesses: Life & Health, Product Safety, Environment, Verification Services and Enterprise Services.

UL EduNeering develops technology-driven solutions to help organizations mitigate risks, improve business performance and establish qualification and training programs through a proprietary, cloud-based platform, ComplianceWire®.

For more than 30 years, UL has served corporate and government customers in the Life Science, Health Care, Energy and Industrial sectors. Our global quality and compliance management approach integrates ComplianceWire, training content and advisory services, enabling clients to align learning strategies with their quality and compliance objectives.

Since 1999, under a unique partnership with the FDA's Office of Regulatory Affairs (ORA), UL has provided the online training, documentation tracking and 21 CFR Part 11-validated platform for ORA-U, the FDA's virtual university. Additionally, UL maintains exclusive partnerships with leading regulatory and industry trade organizations, including AdvaMed, the Drug Information Association, the Personal Care Products Council and the Duke Clinical Research Institute.

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