



Corporate Compliance for Health Insurance Companies

Quality & Compliance Essentials



"We need to train our employees on critical compliance topics."

"We would prefer to make this training convenient and engaging, so employees can participate on their own time."

More than three dozen plan sponsors and related healthcare companies trust UL EduNeering's Corporate Compliance courses to deliver "core" knowledge on key compliance topics, such as ethical decision making, conflicts of interest, and fraud.

Written by industry-leading subject matter experts, these courses have been taken by more than 50,000 health plan professionals since 2011. In most cases, training teams have embedded these eLearning courses as part of an ongoing "Code of Conduct" training program, which may include workshops, internal training and other sources.

The Quality & Compliance Essentials set enables organizations to gain affordable access to five of the most popular courses in our Ethics and Corporate Responsibility Library - for a single price.

Corporate Compliance teams can deliver these courses to as many learners as possible, which provides a "continuous compliance awareness" activity, while eliminating the need to develop this compliance training content on their own.

The Corporate Compliance program includes these five courses:

- Making Ethical Decisions
- Handling Confidential Information
- Detecting and Preventing Fraud
- Privacy and Data Protection
- Recognizing and Avoiding Conflicts of Interest



Making Ethical Decisions

This course empowers employees to make better decisions when faced with ethics situations.

After completing the course, learners will recognize how to identify and resolve ethics issues and concerns, and identify how to get help when you are unsure as to the best course of action.

ETHICS17



Handling Confidential Information

This course explores the importance of protecting confidential information in order to preserve privacy and maintain a competitive edge.

After completing this course, learners will be able to recognize the definition of confidential information, identify ways that information is made vulnerable in the workplace, and recognize specific policies, laws, and examples that relate to confidentiality.

ETHICS10



Detecting and Preventing Fraud

This course will identify what constitutes fraud, how to recognize and report potential or actual fraud, and when and how you should report it.

After completing this course, learners will be able to recognize internal fraud, computer fraud, social engineering, and money laundering.

ETHICS13



Privacy and Data Protection

This course explains each employee's responsibility for protecting any personal information that is under your control. After completing this course, learners will be able to recognize and safeguard personal data, and become familiar with the laws and regulations governing privacy and data protection.

Learners will be able to evaluate their own "data security mindset" and practices of protecting the personal data of customers and fellow employees.

ETHICS15



Recognizing and Avoiding Conflicts of Interest

This course provides an overview of conflicts of interest, and also provides guidance and reporting mechanisms for conflicts of interest.

Learners will be able to recognize the circumstances that can cause actual or potential conflicts of interest, and also recognize the steps to take to avoid these conflicts or to properly disclose them when they occur.

ETHICS11



An Engaging Learning Experience

To ensure the learners retain the material, each course contains "interactive quizzes" that must be completed before learners can move to the next chapter. Learners can take these quizzes as often as possible to achieve the 80% passing score. These attempts are not reflected in their qualification record.

In addition, courses contain a number of interactive activities that engage learners. These interactions also "chunk" critical information, which has been proven to improve retention in adult learners.

Affordable Pricing

Pricing for the set is based on an organization's employee size. For a firm with 500 employees, for example, the subscription cost works out to approximately \$20 per learner. These courses can be delivered in one of three methods:

- **SCORM:** Course files are provided in SCORM, so they can be delivered via your organization's SCORM-compliant learning management system. Optional maintenance fees are available, in the event that the courses are updated to reflect new regulations.
- **AICC:** Course files are delivered as AICC, so they can be delivered via your organization's AICC-compliant learning management system.
- **ComplianceWire®:** Courses can be delivered through UL EduNeering's ComplianceWire learning management system for an additional fee.

Get Started

To learn more about the Health Insurance courses, or view a preview of the courses, please contact Pat Thunell at pat.thunell@ul.com.