

# Supply Chain Services



*Help ensure alignment of your business and regulatory requirements and improve control of your entire supply chain by outsourcing your supply chain audits and management to UL.*

## Your Requirements and Your Schedule

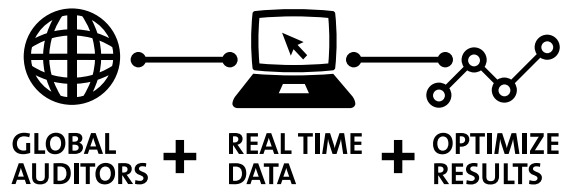
U.S. FDA and global regulators require you to control your supply chain procurement, manufacturing and product distribution. By partnering with UL, an industry leader in inspection, audit and verification services, you receive flexible and economical assessment and compliance to your supply chain requirements.

UL can perform Second-Party Auditing to help you improve the reliability and effectiveness of your supply chain. Our customizable auditing and inspections services allow your company greater

transparency into your supply chain using your criteria and our team, often located near your suppliers.

UL has broad competencies in auditing, inspection and testing services including these critical areas:

- Quality Management Systems
- Electrical and Mechanical Testing
- Biocompatibility and Materials
- Medical Device Reporting



## Supplier Audit Program:

A successful Supplier Management Program requires companies to establish detailed procedures related to the qualification of suppliers and, in some cases, supplier quality agreements. These procedures and agreements must be sufficiently detailed to ensure adequate control of the materials and supply chain. Before a supplier can be used, companies qualify the supplier through an onsite audit/assessment as well as inspection and approval of the material. Once qualified, the ongoing supplier management program requires periodic audits of the supplier. In addition, any change in outsourcing decisions or changes initiated by the supplier may require review, re-audit/assessment and re-approval.

Using a risk-based approach, companies set up an auditing cycle for their qualified suppliers. The frequency or depth of audits can be commensurate with the risk posed by that supplier or the materials it provides.

UL EduNeering provides robust outsourced supplier audit capability ranging from a single 1-2 day supplier audit to annual contracts for managing your complete supplier auditing program. Let our experienced and highly qualified auditors provide your company the assurance that your suppliers are complying with your standards, reducing the risk to your organization.

## Advantages to Using UL:

**Improve Your Control** – Increase your ability to monitor your supply chain by outsourcing to local UL staff.

**Reduce Your Risks** – Fix non-compliance issues in your supply chain quickly. Monitor high-risk situations closely and flexibly.

**Reduce Your Costs** – We have local Staff in all corners of the world. Don't fly there, when we can drive there.

## Reduce Risk Across Your Supply Chain.

**Supplier** – Critical to your entire supply chain, UL can assess compliance to your company's supply chain procurement requirements to help you improve the level of your control over raw materials, components and parts provided by upstream suppliers.

**Manufacturers** – The farther away a manufacturer is from your location, the more difficult it can be to manage. Whether you need regular oversight or managed visits, UL can help.

**Distributors** – UL can help ensure Distributor compliance to any of your requirements. Our vast experience and technical staff can inspect/audit distributor services including installation, maintenance, user training and product warranty repairs.

## UL Services:

A wide range of supply chain solutions increase your ability to monitor your supply chain.

- Global footprint of auditors and inspectors which deliver Second-Party Audit and Inspection information on your critical supply base.
- Completely configurable real-time data tools which enable visibility to the audit data taken during supplier audits and a common platform to review and analyze the data from your whole supply base.
- Custom, web-based, secure supplier educational platform allowing regulated companies greater transparency into their supply chain and compliance with stated quality, design and control metrics.

The result is an effective "supplier network" *which facilitates two-way communication*; your suppliers can notify you of challenges and you can notify your suppliers of product changes, personnel changes, complaints and much more. Your supplier network is optimized, giving you better return on your investment.

*If you need assistance with supplier identification, supplier audits, or supplier monitoring & control, contact UL to discuss our Supply Chain Services.*