UL Compliance to Performance and Veeva Systems' Integration Bolsters Quality and Compliance

Recent regulatory initiatives are increasing industry's focus on quality. While compliance remains a baseline, regulatory authorities are also insisting on investments that continually drive higher quality. Good documentation, access to information and training (programs), and visibility into supporting processes are critical to increasing quality and compliance.
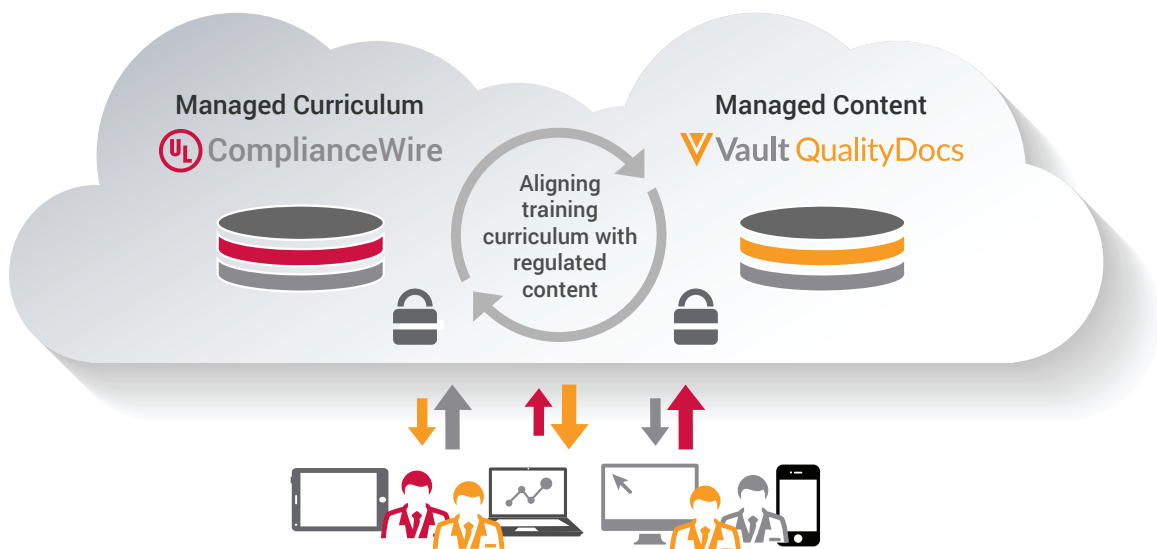
Integrating UL's ComplianceWire®, a leading learning management system (LMS), with Veeva Vault QualityDocs, an enterprise document management and control solution, streamlines the coordination of training and content for greater operational efficiency and document-based compliance, and improves critical documentation and user knowledge for better quality. Vault QualityDocs automatically alerts ComplianceWire when there is a change to a document, and applicable personnel are notified with the appropriate action. Users seamlessly access the documents in Vault QualityDocs through the ComplianceWire portal, and complete read and understood tasks or tests. The cloud-based solutions are easy to use and access, ensuring high adoption – even for occasional users - across departments, sites, and partners.

ComplianceWire

ComplianceWire, UL's validated, 21 CFR Part 11, cloud-based LMS, is the solution of choice for Life Science companies of all sizes, including 50% of the world's top Life Science organizations. It is an industry standard for quality and compliance training and is the approved platform used by the FDA to train over 36,000 of their inspectors and investigators globally.

Vault QualityDocs

Vault QualityDocs is a cloud-based content management solution (CMS) built for the life sciences industry. Providing superior ease-of-use, seamless collaboration with partners, and accelerated content cycles, Vault QualityDocs helps customers create better quality documentation, increase user productivity, and reduce compliance risk.

Key Benefits

Improve Inspection Readiness

All learning and compliance activities are logged in audit-ready format. Training records for SOPs, work instructions, policies, and other quality content contain person(s) trained, and date, type, and length of training, and if an assessment was performed, test results are linked to the training record. Users can generate or customize reports to retrieve information for inspectors.

Increase Knowledge and Performance

Enable companies to group content and segment trainees by job function, product lines, regulatory topics, etc., increasing knowledge and performance of employees and partners. Different types of content and modes of learning are supported and assembled into a comprehensive learning program.

Accelerate Document and Training Cycles

Updates to documents are automatically communicated to relevant employees, and may trigger an action such as an R&U task, or quiz to demonstrate comprehension and retention of material. This ensures proper distribution and tracking of changes to SOPs and other critical content in a timely manner.

Part 11 Compliant and Validation Ready

Vault QualityDocs and ComplianceWire are Part 11 compliant and validation ready. ComplianceWire is also the platform chosen by the FDA to train more than 35,000 global, federal, state and local investigators.

Eliminate Content Redundancy

Training programs are managed in ComplianceWire and users access critical content such as SOPs or procedures in Vault QualityDocs, eliminating the administrative overhead of maintaining and syncing content in different applications.

Improve Document Compliance

To improve document compliance for critical content, test or quizzes are incorporated to ensure content is read, and employees or partners understand and retain the information.

Seamless User Experience

With the integration, ComplianceWire users seamlessly access content in Vault QualityDocs through the LMS portal using single sign-on.

Visibility into Compliance Risk

Track content and training status, and get visibility into compliance risks by document or employee/partner. Learners also get visibility into their training history and can view other available learning plans to measure progress.

About

UL Compliance to Performance

UL Compliance to Performance provides knowledge and expertise that empowers life sciences organizations globally to accelerate growth and move from compliance to performance. Our solutions help companies enter new markets, manage compliance, optimize quality, and elevate performance by supporting processes at every stage of a company's evolution. UL provides a powerful combination of advisory solutions with a strong modular SaaS backbone that features ComplianceWire®, our award-winning learning and performance platform.

UL is a premier global independent safety science company that has championed progress for 120 years. It's more than 12,000 professionals are guided by the UL mission to promote safe working and living environments for all people. For more information visit www.ULComplianceToPerformance.com.

Veeva Systems

Veeva Systems Inc. is a leader in cloud-based software for the global life sciences industry. Committed to innovation, product excellence, and customer success, Veeva has more than 275 customers, ranging from the world's largest pharmaceutical companies to emerging biotechs. Veeva is headquartered in the San Francisco Bay Area, with offices in Europe, Asia, and Latin America. For more information, visit www.veeva.com.