



ComplianceWire® SCORM Services



If your organization uses authoring tools to create SCORM courses, then UL's suite of SCORM Content Hosting Services, available for an additional fee, enables you to deliver and track them in ComplianceWire.

With these services, you can further leverage your content investments, and deploy new training as easily as you do within ComplianceWire.

Step One: Choose Your SCORM Hosting Option

SCORM generally requires that the course and the Learning Management System (LMS) reside in the same domain. Our SCORM Content Hosting Services, however, give you the option of uploading your content to UL EduNeering's secure, validated data center.

We provide several convenient options: a low-volume option, a shared option and a dedicated option. Additionally, administrators experienced with SCORM may prefer our SCORM Self-Serve option to upload courses on their own, while others may prefer our Premium SCORM Support Package.

Step Two: Upload Your Course for Testing

After you've selected your hosting option, you will gain access to CWTestTracker – a leading SCORM testing and configuration tool. Unlimited use of this powerful tool is included in your subscription.

As industry best practices dictate, you can use CWTestTracker to verify that your course is SCORM compliant. CWTestTracker scans the course as it is being uploaded, and provides descriptive help if it detects any errors. You can then determine the optimal settings for course launch behavior, and verify that other course features such as bookmarking and completions, work as expected.

STEP
1

Choose Your
Hosting Option



STEP
2

Verify Your Course
through CWTestTracker



STEP
3

Upload to
ComplianceWire
SCORM





Note: If you use the SCORM Self Service option, you are responsible for testing. If you choose the SCORM Premium Support Package, the UL team can perform this step on your behalf.

Step Three: Upload Your Course for Assigning

After you check the course in CWTestTracker, you can upload it to ComplianceWire. You will create a new training item, just as with any item in ComplianceWire, and will apply the same settings as in CWTestTracker. You can review the course before making it effective and assigning to learners.

Need Assistance? Consider the Premium SCORM Support Package

SCORM standards are invaluable, but they allow for many variations. As a result, the current experience can be far from “plug and play.” We provide a Premium SCORM Support Package to help you deploy your SCORM courses as quickly and painlessly as possible. This support is available from the same Client Services team you use today.

UL's SCORM experts can:

- Facilitate upload services if you prefer that UL handle steps 2 and 3 on your behalf.
- Provide troubleshooting and technical support to diagnose problems and recommend solutions.
- Provide guidance and recommend publishing settings so that your authoring tools are optimized for seamless integration with ComplianceWire.
- Create custom job aids and other materials to help your course authors adhere to the recommendations for successful course configuration and publishing.