



Quality Compliance Coach (QCC)

Gain the Latest Insights into Regulatory Issues that Impact Quality Teams



Background

Leading Pharmaceutical, Medical Device and Biologics companies (Life Science) recognize the business benefits of embedding quality into the cultural fabric of their organizations. Quality processes drive performance, whether through improved customer service, reduced risk of noncompliance or fewer product defects.

Culture and behavior change require consistent and continual communications across an organization. Those communications must define the specific quality goals for the company, provide regulatory and business context for those goals, and define metrics to gauge performance.

To keep up with the latest quality-related issues, many quality teams seek expertise delivered via webinars and other time-saving methods. For these quality and regulatory professionals, there's Quality Compliance Coach (QCC).

About the QCC Subscription

QCC is delivered by UL EduNeering and EduQuest as a service that's designed to reinforce quality as an integral aspect of your company's culture.

QCC provides users with a blended learning package of compliance training and information resources to enhance your quality program. You'll gain access to EduQuest experts, who provide insights into the latest regulatory updates and quality best practices. Rather than having each quality professional gather this information separately via subscriptions, webinars, etc., you can ensure that each individual receives the same information from a trusted source.

The subscription will be on an annual basis and priced based on groups of users. We offer a 25-seat, 50-seat or unlimited-seat package.

QCC Components

- **Four Live Webinars each Calendar Year** focused on relevant quality topics as determined from market research and customer interviews. These sessions provide users with the opportunity to ask the EduQuest subject matter experts industry- or company-specific questions. These webinars are recorded and provide practical venues for companies to obtain consultative guidance on key issues.
- **Two Internal Trainer Resource Kits** that will provide tools and materials related to two of the most critical webinar subjects. Kits will include a customizable PowerPoint presentation, supplemental hand-outs, and a short learning assessment on quality-related topics. The materials contained in the kit will enable you to keep your quality communications program active throughout the year.
- **Three White Papers a Year** on topics relevant to the industry, which can be used in your internal communications programs.
- **CFR Update Service** with a complete set of CFR Title 21 volumes delivered annually.
- **Quarterly Newsletters**, which will cover both regulatory and industry activities that could impact your quality and compliance programs.
- **An Archive of QCC Content**, available through a secure web site.

QCC WEBINARS AND WHITE PAPERS FOCUS ON CRITICAL TOPICS SUCH AS:

- The New FDA
- Supplier Compliance
- CAPA Best Practices
- Risk Management
- 21 CFR Part 11
- Interpreting the FDA Inspector Manual

New subscribers gain access to an archive of record webinars and materials

